



Specific Procurement Notice

Request for Bid Information Systems - Design, Supply and Installation (Without Prequalification)

Purchaser: *The National Bank of Georgia (NBG)*
Project: Georgia Relief and Recovery For Micro, Small, And Medium Enterprises (P173975)
Contract title: Supply, Installation, Integration, Testing and Commissioning of an Instant Payment System (IPS) and Related Services
Country: Georgia
Loan No.: 9239-GE
RFB No: GE-NBG-299148-GO-RFB
Issued on: 17 February, 2023

1. Georgia has received financing from the World Bank toward the cost of the **Georgia Relief And Recovery For Micro, Small, And Medium Enterprises Project**, and intends to apply part of the proceeds toward payments under the contract for **Supply, Installation, Integration, Testing and Commissioning of an Instant Payment System (IPS) and Related Services** which will consist of a configurable and commercially available Instant Payments software package to be integrated as a service into the payments infrastructure of Georgia.
2. The National Bank of Georgia now invites Bids from eligible Bidders for **Supply, Installation, Integration, Testing and Commissioning of an Instant Payment System (IPS) and Related Services** (for avoidance any doubts, the procurement of hardware is not subject of this bidding process).
3. The supply, commissioning, and Operational Acceptance of the System must be completed no later than twenty one (21) months from the Effective Date of the Contract Agreement as outlined in the Implementation Schedule of Section VII.
4. IPS also includes the deliverables:
 - a) **Project Plan (including Inception Report)** – developed in close cooperation with the Purchaser and based on the Preliminary Project Plan included in the Supplier’s bid;
 - b) **Training** - for NBG operators and IT personnel and Participants.
 - c) **IPS Rulebook** - prepared in close cooperation with Purchaser and approved before the installation of the System to the site;
 - d) **Documentation** - delivered prior to Operational Acceptance of the System;
 - e) **Warranty Defect Repair Services** - a 60 months Warranty period commencing at the date of Operational Acceptance Certificate;

- f) **IPS Application and Operating System(s) Administration Service** - comprise of twelve (12) months technical administration of IPS commencing at the date of Operational Acceptance Certificate and in accordance with the requirements of Support Services;
 - g) **IPS Technical Support and Maintenance** of IPS for sixty (60) months commencing at the date of Operational Acceptance Certificate and in accordance with requirements of Support Services;
 - h) **Third-party software licenses (with Support and Maintenance)**, including Operation Systems and Databases.
5. Bidders shall meet the following minimum qualification criteria as set out in SECTION III of Request for Bids – Evaluation and Qualification Criteria and below to demonstrate their general and specific experience and capabilities to successfully complete the Contract:
 - (a) Bidders **MUST** hold ISO9000 series certification(s) for process control issued by recognised certification body (e.g. UKAS, TÜV, IAS or similar); The Bidder shall provide copy of certificate of conformity issued by certification bodies; The Purchaser should be authorized to check validity of the certificates (may be through public resources).
 - (b) Manufacturer(s) of Information Technologies and Software, Bidders, management contractors, JV members **MUST** hold a certificate in ISO/IEC 27001 Information Security Management System (ISMS) issued by recognised certification body (e.g. UKAS, TÜV, IAS or similar); The Bidder shall provide copy of certificate of conformity issued by certification bodies; The Purchaser should be authorized to check validity of the certificates (may be through public resources).
6. Bidding will be conducted through international competitive procurement using Request for Bids (RFB) as specified in the World Bank’s Procurement Regulations for IPF Borrowers, dated November 2020 (“Procurement Regulations”), and is open to all eligible Bidders as defined in the Procurement Regulations.
7. The bidding documents are in the English language and can ONLY be obtained/downloaded free of charge at Georgian E-Government Procurement System:
<https://tenders.procurement.gov.ge/login.php?lang=en>
The Purchaser is not responsible for incomplete downloading by the bidder, the bidding documents and any amendment(s) to these, if any.
8. Bids must be submitted ONLY electronically through **Georgian E-Government Procurement System** which is modified accordingly. Specifically Functionality of the three rounds of e-Reverse auction is removed. Rounds will not be applicable and Bidders will price their bid only once.
9. **Deadline for electronic bids submission is as follows:**
Date: 24 April, 2023
Time: 15:00 Local time
at the E-Government Procurement System: <https://tenders.procurement.gov.ge/login.php?lang=en>
Late bids will not be accepted by the system.
10. Bid opening will take place electronically using Georgian E-Government Procurement System.
11. Instruction for registration on the E-Procurement System can be found on the following link:
<https://www.youtube.com/watch?v=hQak4jPorj4&feature=youtu.be>
12. Instruction for bidding on the E-Procurement System can be found on the following link:
https://www.youtube.com/watch?v=9O3W8_WiDgg&feature=youtu.be

13. The respective Manuals can be found on the following link:
<http://procurement.gov.ge/en/page/Manuals>
(Name of the manual is “*Manual for Donor Electronic Procurement Procedure (DEP) announced in lots (edited)*”)
14. All Bids must be accompanied by a ***Bid Securing-Declaration*** with validity period for 28 days beyond the date of expiry of the Bid validity. Any Bid not accompanied by a substantially responsive Bid-Securing Declaration shall be rejected by the Purchaser as non-responsive.
15. Interested eligible Bidders may obtain further information, or Request for clarification through the Georgian E-Government Procurement System.
16. A bidder may express the bid price in any currency as explained in the RFB. However, **as per the requirement of Georgian e-procurement system, equivalent of the bid price shall be indicated in the Unified E-Procurement System in Georgian Lari (Gel).**
17. **In case bidders fail to indicate the Bid Price in dedicated field of Georgian E-Government Procurement System, the bid will be rejected.**
18. **If there is discrepancy between the Georgian E-Government Procurement System read out price and bid price mentioned in the uploaded bid document, then the bid price mentioned in the uploaded bid will prevail. The bid price mentioned in the Letter of Bid and price schedules in the uploaded bid will be evaluated as per the provisions mentioned in the RFB.**
19. Attention is drawn to the Procurement Regulations requiring the Borrower to disclose information on the successful bidder’s beneficial ownership, as part of the Contract Award Notice, using the Beneficial Ownership Disclosure Form as included in the RFB.

The bid submission deadline is revised from 10 April 2023 at 15:00 Local time to 24 April 2023 at 15:00 Local time.